

# Evidence for a Collective Intelligence Factor in the Performance of Human Groups

Anita Williams Woolley,<sup>1</sup>\* Christopher F. Chabris,<sup>2,3</sup> Alex Pentland,<sup>3,4</sup> Nada Hashmi,<sup>3,5</sup> Thomas W. Malone<sup>3,5</sup>

Psychologists have repeatedly shown that a single statistical factor—often called "general intelligence"—emerges from the correlations among people's performance on a wide variety of cognitive tasks. But no one has systematically examined whether a similar kind of "collective intelligence" exists for groups of people. In two studies with 699 people, working in groups of two to five, we find converging evidence of a general collective intelligence factor that explains a group's performance on a wide variety of tasks. This "c factor" is not strongly correlated with the average or maximum individual intelligence of group members but is correlated with the average social sensitivity of group members, the equality in distribution of conversational turn-taking, and the proportion of females in the group.

29 OCTOBER 2010 VOL 330 SCIENCE

Why does it matter that we lose women & minority faculty and scientists?

When we lose women & minority faculty and scientists, we lose the power inherent in diversity.

Diversity creates group intelligence.

Be proactive in hiring, promoting, and retaining minorities and women.

## Why Focus on Improving Departmental Climate?

- Improve departmental stability
- Increase faculty & student productivity
- · Recruit & retain faculty and students
- Promote respect, collegiality, inclusion, collaboration, and cooperation in department
- Improve the science

Chisholm-Burns, Richardson & Rodrigues, University of Arizona ADVANCE Program

# Definition and Benefits of Positive Climate

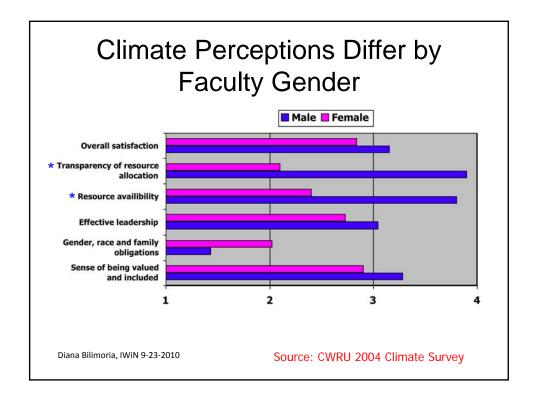
- The degree to which the environment is supportive of individuals' work success and satisfaction (Riger et al., 1997)
- Dynamic process, not a condition
- Improves research excellence, productivity, faculty & student recruitment & retention efforts, & departmental stability

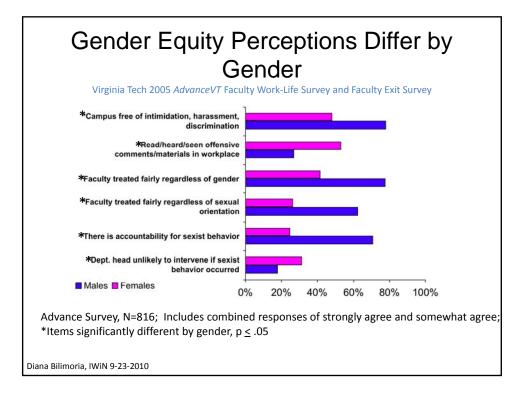
Chisholm-Burns, Richardson & Rodrigues, University of Arizona ADVANCE Program

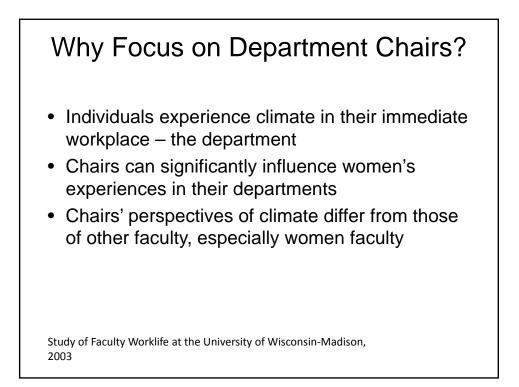
## Commitment & Work-Life Balance Issues Are <u>Not</u> Gender Dependent

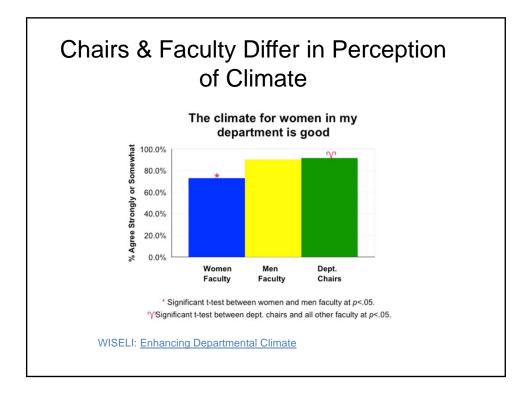
- Both women and men rank science higher than their private lives (64% vs. 61%, respectively) (Sonnert, 1995)
- Both women and men report working harder when they can contribute to the department (Bowen & Schuster, 1986)
- Both women and men report that marriage impacts careers (Sonnert & Holton, 1995)
- Men are just as likely as women to report difficulty in work-life balance (Levine & Pittinsky, 1997; Hill et al., 2001)

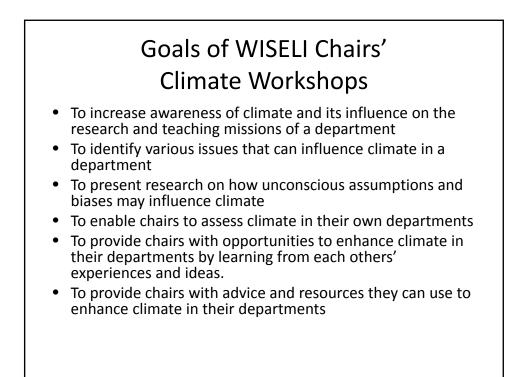
Chisholm-Burns, Richardson & Rodrigues, University of Arizona ADVANCE Program

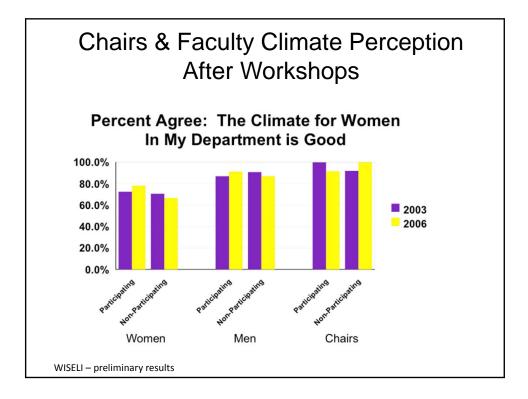






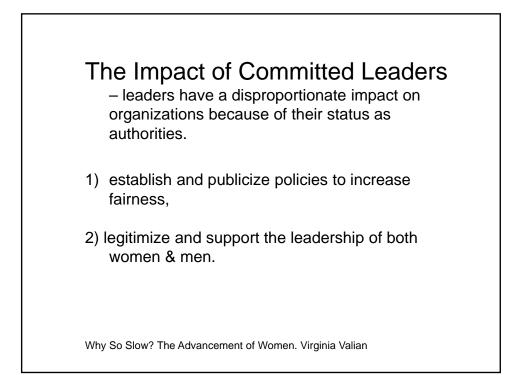


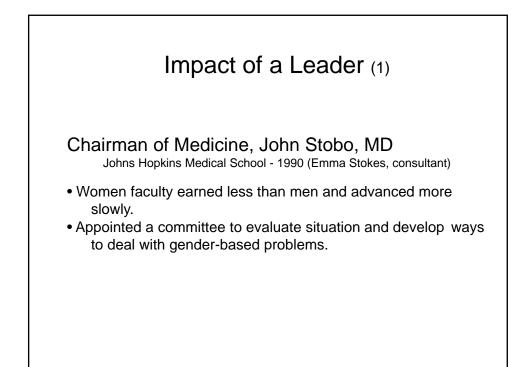


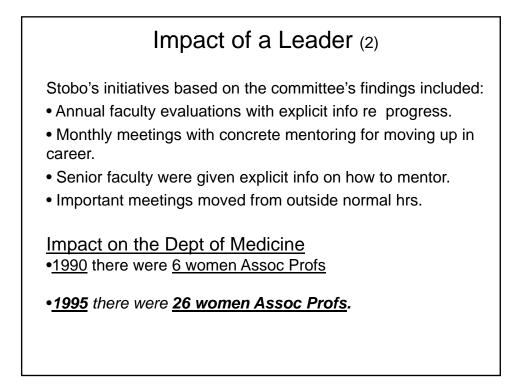


## Conclusions and Caveats from WISELI Workshops

- Institutional Transformation takes TIME
- Constraints on ability to undergo "transformation"
  - Culture of Institution Hierarchical? Driven by strong faculty governance system?
  - Size of Institution
  - Availability of Resources time, personnel, funds
  - Support of Top Administrators
  - Turnover of Administrators and Chairs.







# Impact of a Leader (1)

Larry Summers

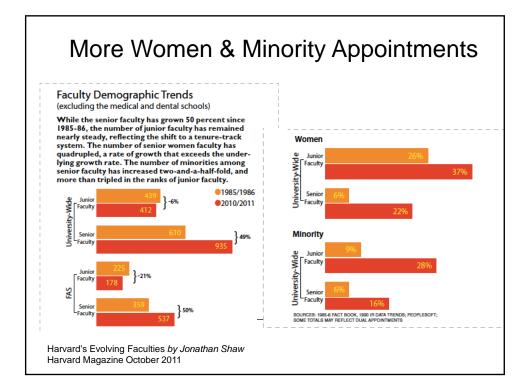
27th President of Harvard University (2001-2006)

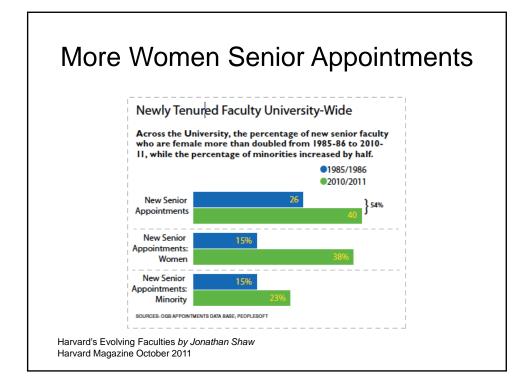
# Impact of a Leader (2) Dr. Summers resigned in the wake of a no-confidence vote by Harvard faculty Summers' conflict with Cornel West financial conflict of interest questions regarding his relationship with Andrei Shleifer a 2005 speech in which he suggested that the under-representation of women in science and engineering could be due to a "different availability of aptitude at the high end," and less to patterns of discrimination and socialization.

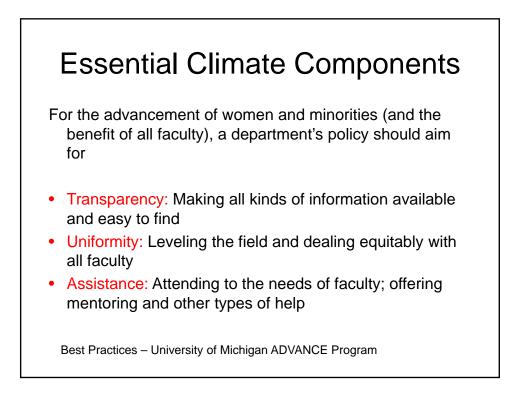
## Impact of a Leader (3)

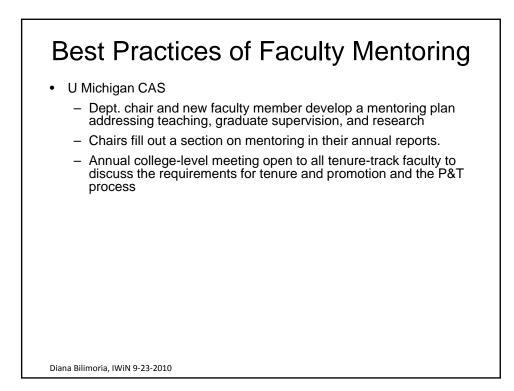
- Summers appointed two task forces (2005)
  - The task forces' recommendations included:
    - Senior Vice Provost for Faculty Development & Diversity
    - Increased recruitment efforts
    - Implemented improved mentoring and advising
    - Instituted retention strategies (new tenure track for jr faculty)
    - Established official parental leave and automatic extension of tenure clock
    - Grants of up to \$20,000/yr to 50+ faculty members for childcare
    - Dependent care fund for children to travel with parents to conferences
    - New babysitting service this fall

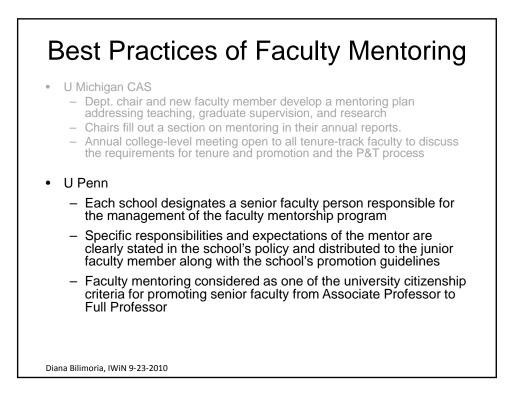
Harvard's Evolving Faculties by Jonathan Shaw Harvard Magazine October 2011

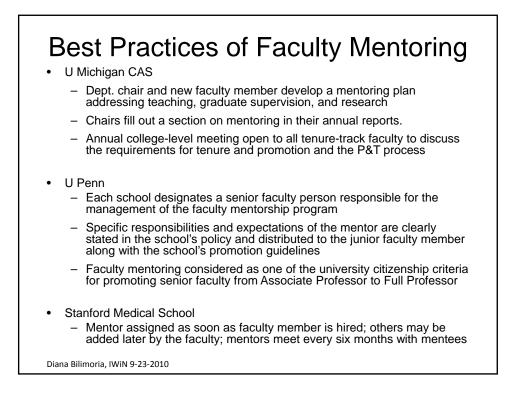


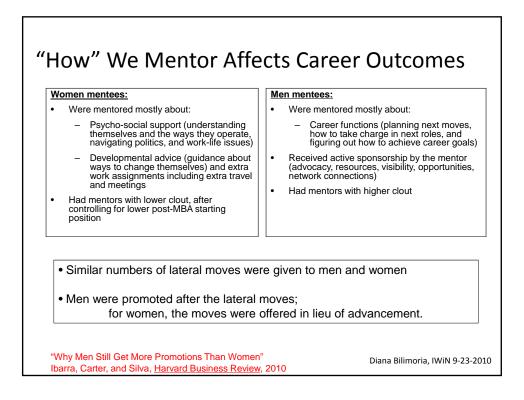


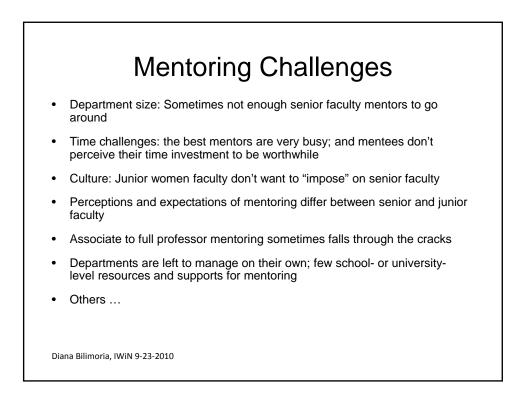


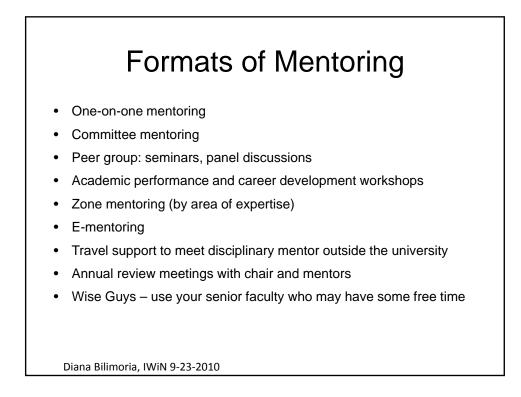


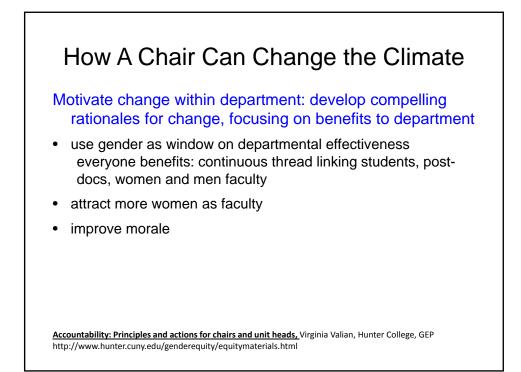


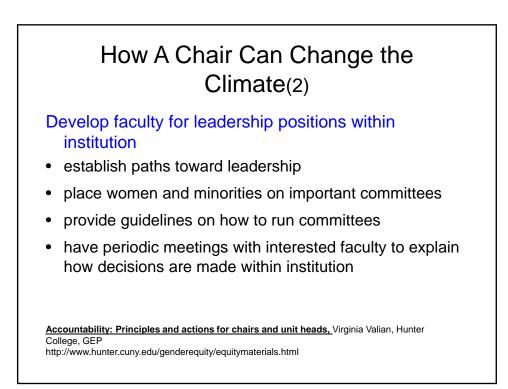


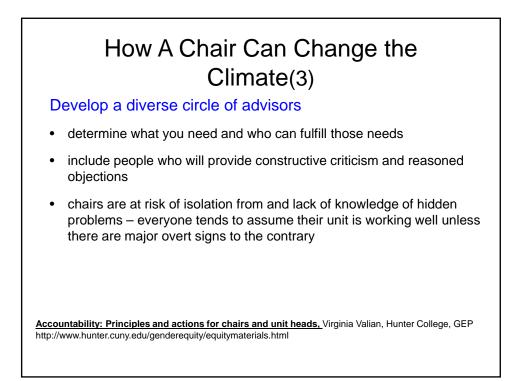












## How A Chair Can Change the Climate(4)

### Develop procedures to counteract unintended bias

- review colloquium speaker roster reflect % women grad students & in field
- run faculty meetings so that everyone's voice is attended to
- · review letters of recommendation for "gender equity"
- review workload assignments (teaching and service) for equity
  - importance of assignment
  - labor-intensiveness of assignment
  - visibility
  - scope for innovation
- ensure that departmental-internal staff respond equally promptly and fully to males and females, non-minority and minority
- · ensure that women and minorities have a voice in hiring

Accountability: Principles and actions for chairs and unit heads, Virginia Valian, Hunter College, GEP http://www.hunter.cuny.edu/genderequity/equitymaterials.html

## Essential Take Home Advice for the Best Climate

For the advancement of women and minorities (and the benefit of all faculty), a department's policy should aim for

- Transparency: Making all kinds of information available and easy to find
- Uniformity: Leveling the field and dealing equitably with all faculty
- Assistance: Attending to the needs of faculty; offering mentoring and other types of help

Best Practices – University of Michigan ADVANCE Program